

### 4.3.3

## The Evolution from Application to Service: How to Get From A to S

### Presenter

Thomas Martin  
Data Systems and Coordination  
Director  
Mn/DOT Transportation Data and  
Analysis  
[thomas.martin@state.mn.us](mailto:thomas.martin@state.mn.us)

### Co-Presenter

Being on the cusp of technology, prior to standards and practical experience can be leveraged, field staff has the ability to incite change by astute observation, practical knowledge, and the desire for efficiency. This is the story of how the simple words, why can't we, developed into a multi-faceted service, and tools used daily by many users both inside and outside the Minnesota Department of Transportation. The desire for change, the right combination of developer horsepower and strong leadership to identify a data need, drove these tools from concept to reality.