

3.1.2 Breaking down the silos (location, Location, Location)

Presenter

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MaineDOT has implemented an Executive Dashboard tool that integrates Oracle's Business Intelligence software with ESRI's ArcGIS Server. The project that got us to the solution started from a specific management requirement to see enterprise level information in five specific domains: Money, People, Quality, Productivity and GIS. The underlying effects on the business of MaineDOT have been wide-spread. We have seen organizational changes, data quality management practices evolving and the creation and usage of a central GIS repository. This presentation will look at the process of breaking down some of the silos, the successes and opportunities that challenge us in the future. We have solved the technical problems and continue to work on the organizational culture that promotes silos of information.