

6.4.2

Powerful Integration of GIS, Asset Management, Work Order Management, CRM and Related Technology in Transportation – You can Have it All Without Selling Your Soul!

Presenter

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Over the past few years, Anne Arundel County has continued to raise the level of the organization's asset management, maintenance management and pavement management programs through the sophisticated use of GIS, such as via dynamic segmentation and geodatabases, and related technology for tracking assets and analyzing problems for the transportation needs of AA County. Anne Arundel DPW Bureau of Highways has successfully re-engineered its systems and processes, and built integrated GIS-based enterprise-wide solutions that offer a valuable real-time view into select County assets. This presentation will address how GIS and related technology is being used as a base-line integrated with various disparate databases to offer value and up-to-date information at the fingertips of the citizens and employees to support good decision-making in a timely manner.